

Our role in complaints and investigations

The Sport Integrity Commission Te Kahu Raunui (the Commission) can receive complaints about integrity issues.

The first step is to assess (triage) the complaint to understand the issues raised, the views of the people involved, and how the complaint can be resolved or dealt with.

Following the assessment, we can:

- take no action – this might be because the complaint is not something that we can help with
- refer the matter back to the organisation – it's a requirement for organisations to have a dispute resolution process if they have adopted or are bound by the Integrity Code
- refer the matter to our dispute resolution service for mediation or another resolution process (eg, tikanga-based resolution process)
- refer the matter to another organisation, for example, the police, Human Rights Commission or Oranga Tamariki
- conduct our own investigation.

Participants and organisations involved in a complaint are kept informed, as appropriate, through the assessment stage.

Investigations

Wherever possible, we investigate with cooperation and consent from the people and organisations involved. Following an investigation, we can issue a report with a finding as to whether a breach of the Code has occurred.

If the people and organisations involved in the investigation are bound by the Integrity Code, we can:

- if there is a breach of the Integrity Code, require remedial action is taken by the organisation
- refer participants to an independent disciplinary panel.

Participants can appeal disciplinary panel decisions to the Sports Tribunal of New Zealand.

Have your say

We want to hear your views on the draft Integrity Code. Find more information about the Integrity Code and how to make a submission at haveyoursay.sportintegrity.nz.

Submissions close on 1 November 2024.